VERIZON GENERIC FLOW-THROUGH SCENARIOS
COVERING THE FORMER BELL ATLANTIC TERRITORIES IN
DE, MD, NJ, PA, VA, WV, DC

Title		Updated 12/20/01
Resale Services	**Request Types Mechanically Generated (Flow-through)**	**Exceptions*** **Is not inclusive of LSR entry errors*
Basic Exchange – Residence (res & bus)	• Conversions As Is – *Includes:* - Local & Foreign Directory Lstg for Straight Main and Additional listings • Conversion As Is – with Changes Includes: - Local & Foreign Directory Lstg for Straight Main and Additional Listings • Conversions As Specified *Includes* -Local & Foreign Directory Lstg for Straight Main and Additional listings -Addition and Deletion of lines -USOC In scope list by state • New Activity *Includes:* -Local & Foreign Directory Lstg for Straight Main and, Additional Listings -USOC In scope list by state • Resale Account Activity *Includes:* -USOC In scope list by state -Add lines -Delete Account -Delete lines -Deny -Restore Deny -Outside Move -Change telephone number (BTN) -Change telephone number (Non-BTN) -Change PIC/LPIC -Freeze PIC/LPIC (all valid entries) -Add, Change, Delete Blocking -Add, Change, Delete Features -Add, Change, or Delete Local & Foreign Directory Lstg for Straight Main and Additional listings • COIN - Conversion As Is • Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version =1 post confirmation if service order is still pending with a due date greater than the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date	• New activity over 5 lines • Expedites (EXP) • Directory Captions and Indents, Special instructions lstgs • Hunting activity • For conversion as specified with a Line activity of conversion as is • Partial conversion • Conversion as specified disconnect of main line • New activity if Telephone field populated with "N" • Additional Engineering (AENG) • Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) • PAL • COIN – Conversation As Is wi Changes, As Specified, New Activity, and all Post Migration changes • CENTREX • ISDN (BRI) • ISDN (PRI) • PBX • Advanced Services • Foreign exchange service • Semi-public • Prison/Inmate • Remote Call Forwarding • WATS • SADLO = NEW ADDR • ADL (Additional line request) • total number of listings over 99 • New Jersey - Retail to Resale Migration of SNP'd account • Resale Private Line • Resale Frame Relay • All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including) LAPR (Listed Address House Prefix) LANO (Listed Address House Number) LASF (Listed Address House Number Suffix) LASD (Listed Address Street Directional) LASN (Listed Address Street Name) LATH (Listed Address Thoroughfare) LASS (Listed Address Street Suffix) LALOC (Listed Address Locality) LAST (Listed Address State/Province)

	greater than the day the sup is received • Platform to Resale Conversion As Is Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings • Platform to Resale: Conversion As Is – with Changes Includes: - Local & Foreign Directory Lstg for Straight Main and Additional Listings • Platform to Resale Conversion As Specified (Full Migration) Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings USOC In scope list by state • Resale to Resale Conversions As Is – *Includes:* - Local & Foreign Directory Lstg for Straight Main and Additional listings • Resale to Resale Conversion As Is – with Changes Includes: - Local & Foreign Directory Lstg for Straight Main and Additional Listings • Resale to Resale Conversions As Specified (Full Migration) *Includes* -Local & Foreign Directory Lstg for Straight Main and Additional listings -Addition and Deletion of lines -USOC In scope list by state • Conversion of Retail to Resale where the Retail account is Seasonally Suspended • Conversion of Resale to Resale where the Resale account is Seasonally Suspended	LAZC (Listed Address Zip Code) If they are present on the existing listing. • Supplement Type (Sup) =1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received =3, if request previously confirmed • Seasonal Suspend • Seasonal Restore • TOS 3rd character (class) of G (Message)

Unbundled Network Elements (UNE)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors

Loop
• 2W analog
  2W CSS Loop
• 4W analog
  4W CSS Loop
• 2W digital
  Includes:
	• Conversions from Retail and Resale
	Includes:
	- 2 Wire Analog Basic loop w/Local &
	Foreign Directory Lstg for Straight Main
	and Additional listings
	
	• New Activity
		• Loop Qualification Status of R (Required)
		• Conversion & New over 20 loops
		• New Activity - Digital Loop Not Qualified
		• Disconnect over 50 loops
		• Partial conversion with BTN
		• Partial Conversion (Non-BTN)

-ISDN
-ADSL
-HDSL
-XDSL
- Digital Design
• 4W digital
  -HDSL
  -56 KBs
  -64 KBs
 	
• Sub Loop
  Includes:
  -2W Analog
  -4W Analog
  -2 W Digital
  Includes:
   -ISDN
   -ADSL
   -XDSL
   -Digital Design
  - 4W Digital
  Includes:
   -HDSL
   -56 KBs
   -64 KBs
	Includes:
	- ISDN loop w/Local & Foreign Directory Lstg for Straight Main and Additional listings
	- 2 Wire Analog w/Local & Foreign Directory Lstg for Straight Main and Additional listings
	-ADSL
	
	• All Disconnect Activity
	
	• CHC (coordinated hot cut)
	
	• Supplement Type (Sup)
	  = 1, 2, 3 if confirmation not sent on any prior version
	  = 1 post confirmation if service order is still pending with a due date greater than the day the sup is received
	  = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received
	
	• Line Sharing (New and Disconnect only)
	
	• Line Splitting
	  -New
	  -Disc Data
	
	• Sub Loop
	  Includes:
	  - Analog: 2 Wire New and Delete
	  - Digital: 2 Wire New and Delete
	   Includes:
	   ISDN
	   ADSL
	   HDSL
	   XDSL
	   Digital Design
	
	• Converstion of Platform to Loop (Full migration
		• Conversion of ISDN loop
		• ANALOG
		  2 W CSS Loop
		  -4W analog
		  -4W CSS Loop
		• DIGITAL
		  -All Digital 2W Zero Bridge Taps
		  -2W HDSL
		  -2W xDSL
		  -2W Digital Design
		  -4W Digital
		  -4W HDSL
		  -56 KBs
		  -64KBs
		• Line Sharing (except New and Disconnect)
		• Additional Engineering (AENG)
		• Expedites
		• Directory Captions and Indents, Special instruction lstgs
		• Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE)
		• SADLO = NEW ADDR
		• total number of listings over 99
		• All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including
		  LAPR (Listed Address House Prefix)
		  LANO (Listed Address House Number)
		  LASF (Listed Address House Number Suffix)
		  LASD (Listed Address Street Directional)
		  LASN (Listed Address Street Name)
		  LATH (Listed Address Thoroughfare)
		  LASS (Listed Address Street Suffix)
		  LALOC (Listed Address Locality)
		  LAST (Listed Address State/Province)
		  LAZC (Listed Address Zip Code)
		  If they are present on the existing listing.
		• New Jersey, Delaware, Pennsylvania only: Full migrations with new listing
		• Supplement Type (Sup)
		  = 1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received
		  = 2 post confirmation if the original request was not Flowthough
		  or if service order is still pending with a due date that is the same or less than the day the sup is received
		  or if the new due date is less than the original due date (due to Frame Ready Date (FRD))
		  = 3, if request previously confirmed
		• Sub Loop
		  -Analog
		   All 4Wire

		-Digital: All Digital 2W Zero Bridge Taps 4W HDSL 4W 56KBs 4W 64KBs

Unbundled Network Elements (UNE)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Loop with LNP	• Conversions from Retail and Resale *Includes*: Basic loop w/ Local & Foreign Directory Lstg for Straight Main and Additional listings • Disconnects • Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version = 1 post confirmation if service order is till pending with a due date greater than the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received • Converstion of Platform to Loop with LNP (Full migration)	• Partial conversion with BTN • Partial Migration (Non-BTN) • Disconnect over 50 • Directory Captions and Indents, Special instruction lstgs • Additional Engineering (AENG) • Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) • SADLO = NEW ADDR • total number of listings over 99 • All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including LAPR (Listed Address House Prefix) LANO (Listed Address House Number) LASF (Listed Address House Number Suffix) LASD (Listed Address Street Directional) LASN (Listed Address Street Name) LATH (Listed Address Thoroughfare) LASS (Listed Address Street Suffix) LALOC (Listed Address Locality) LAST (Listed Address State/Province) LAZC (Listed Address Zip Code) If they are present on the existing listing • New Jersey, Delaware, Pennsylvania only: Full migrations with new listing • Supplement Type (Sup) = 1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received or if the new due date is less than the original due date (due to Frame Ready Date (FRD)) = 3, if request previously confirmed
LNP	• Conversion from Retail and Resale • Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version	• Partial conversion with BTN • Partial Migration (Non-BTN) • Additional Engineering (AENG) • Certain conditions occasionally exist on the end user account such as Different Premise

	=1 post confirmation if service order is still pending with a due date is equal to or greater than the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received • Converstion of Platform to Loop with LNP (Full migration)	Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) • SADLO = NEW ADDR • total number of listings over 99 • All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including LAPR (Listed Address House Prefix) LANO (Listed Address House Number) LASF (Listed Address House Number Suffix) LASD (Listed Address Street Directional) LASN (Listed Address Street Name) LATH (Listed Address Thoroughfare) LASS (Listed Address Street Suffix) LALOC (Listed Address Locality) LAST (Listed Address State/Province) LAZC (Listed Address Zip Code) If they are present on the existing listing • Supplement Type (Sup) = 1 post confirmation if service order is still pending with a due date that is less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received or if the new due date is less than the original due date (due to Frame Ready Date (FRD)) = 3, if request previously confirmed

Unbundled Network Elements (UNE-P)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Platform (bus/res)	• Conversions As Is – *Includes:* Local & Foreign Directory Lstg for Straight Main and Additional Listings • Conversion As Is – with Changes Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings • Conversion As Specified Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings - USOC In scope list by state • New Activity – *Includes:* -Local & Foreign Directory Lstg for Straight Main, Additional listings -USOC In scope list by state	• All Partial migrations (BTN and Non-BTN) • Additional Engineering (AENG) • Expedites • New activity over 5 lines • Migrate, Change, Delete over 20 lines • Remove inter/intra and inter-intra freeze • Directory Captions and Indents, Special instruction lstgs • Additional Engineering (AENG) • Certain conditions occasionally exist on the end user account such as Different Premise Address (DPA), Gift Billing (GSZ), and Customer provided equipment (CPE) • Suspension (one way) • Restore (one way) • COIN • PAL • Hunting Activity • New activity if Telephone field populated with "N"

	• Platform Account Activity Includes: - USOC In scope list by state - Add Lines - Delete Lines, - Delete Account - Change telephone number (BTN and Non-BTN) - Change PIC/LPIC, - Freeze PIC/LPIC - Suspend (two way) - Restore (two way) - Add, Change, Delete Blocking - Add, Change, Delete Features - Add, Change, Delete Local & Foreign Straight Main and Additional Listings - Outside Move • Resale to Platform Conversions As Is – *Includes:* Local & Foreign Directory Lstg for Straight Main and Additional Listings • Resale to Platform Conversion As Is – with Changes Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings • Resale to Platform Conversion As Specified (Full Migration) Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings - USOC In scope list by state • Conversion of Retail/Resale to Platform where the Retail account is Seasonally Suspended • Conversion of Platform to Platform where the Platform account is Seasonally Suspended • Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version = 1 post confirmation if service order is till pending with a due date greater than the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received	• CENTREX • ISDN (BRI) • ISDN (PRI) • Advanced Services • Foreign exchange service • Semi-public • Prison /Inmate • Remote Call Forwarding • WATS • SMDI Port • P Phone • DS1 • DID/DOD • PBX • SADLO = NEW ADDR • total number of listings over 99 • All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including LAPR (Listed Address House Prefix) LANO (Listed Address House Number) LASF (Listed Address House Number Suffix) LASD (Listed Address Street Directional) LASN (Listed Address Street Name) LATH (Listed Address Thoroughfare) LASS (Listed Address Street Suffix) LALOC (Listed Address Locality) LAST (Listed Address State/Province) LAZC (Listed Address Zip Code) If they are present on the existing listing • Supplement Type (Sup) =1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received = 3, if request previously confirmed

	• Option B (PA only) • Clec to Clec "As Specified (Full Migration) Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings	

LINE SPLITTING (PLATFORM)	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Line Splitting	• Line Splitting Account Activity *Includes:* -Platform USOC In scope list by State -Change PIC/LPIC -Add, Change, Remove Freeze PIC/LPIC -Add Change Delete Blocking -Add, Change Delete Features • Disconnects with Line Splitting • Line Sharing to Line Splitting (Same CLEC)	

LIDB (Line Information Data Base) Offered by Contract	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
LIDB	All (only an ACT of C and an LNA of C is allowed)	

Standalone Directory	Request Types Mechanically Generated (Flow-through)	Exceptions* *Is not inclusive of LSR entry errors
Standalone Directory Listings	• Local & Foreign New, Change, Delete Directory Lstg for Straight Main and Additional listings • Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version =1 post confirmation if service order is still pending with a due date greater than	• Directory Captions and Indents, Special instruction lstgs • SADLO = NEW ADDR • total number of listings over 99 • All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including LAPR (Listed Address House Prefix) LANO (Listed Address House Number) LASF (Listed Address House Number

	the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received	Suffix) LASD (Listed Address Street Directional) LASN (Listed Address Street Name) LATH (Listed Address Thoroughfare) LASS (Listed Address Street Suffix) LALOC (Listed Address Locality) LAST (Listed Address State/Province) LAZC (Listed Address Zip Code) If they are present on the existing listing • Supplement Type (Sup) =1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received =3, if request previously confirmed

Note:
1. Listing Exception: 20 or more listings in DE, MD, VA, WV do not flow Level 5
3. Unless otherwise noted in Request Types Mechanically Generated (Flow-through), product to product
   e.i. Loop to Loop, does not flow through at Level 5.

Synopsis of Changes:

Date Changed:	Title	Column: F/T = Flowthrough E = Exceptions T = Title	A = Add, C= Change, D = Delete
10/27/00	Loop	F/T = Disconnect	C: from Disconnect Activity C: to All Disconnect Activity
10/27/00	Resale	E	A: New Jersey - Retail to Resale Migration of SNP'd account
11/16/00	Resale	F/T =Conversation As Specified	A: USOC In scope list by state
11/16/00	Resale	F/T =New Activity	A: USOC In scope list by state
11/16/00	Resale	F/T =Account Activity	C: from Change Blocking C: to Add, Change, Delete Blocking
11/16/00	Resale	F/T =Account Activity	C: from Change Features C: to Add, Change, Delete Features
11/16/00	Resale	E	A: Resale Private Line
11/16/00	Resale	E	A: Resale Frame Relay
11/16/00	Platform	F/T =Conversation As Specified	A: USOC In scope list by state
11/16/00	Platform	F/T =New Activity	A: USOC In scope list by state
11/16/00	Platform	F/T =Account Activity	C: from Change Blocking C: to Add, Change, Delete Blocking
11/16/00	Platform	R =Account Activity	C: from Change Features C: to Add, Change, Delete Features
11/16/00	All Scenarios	E	A: All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields, e.g. listed name and address fields, etc.)
12/01/00	All Scenarios	E	C: from All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields, e.g. listed name and address fields,

			etc.) C: to All listing changes that are not end state. (i.e. request that does not contain all necessary listing fields including LAPR (Listed Address House Prefix) LANO (Listed Address House Number) LASF (Listed Address House Number Suffix) LASD (Listed Address Street Directional) LASN (Listed Address Street Name) LATH (Listed Address Thoroughfare) LASS (Listed Address Street Suffix) LALOC (Listed Address Locality) LAST (Listed Address State/Province) LAZC (Listed Address Zip Code) If they are present on the existing listing.
01/26/01	Platform	F/T – expanded the statement Conversion of Retail and Resale to Platform	C: from Conversion of Retail and Resale to Platform C: to • Resale to Platform Conversions As Is – *Includes:* Local & Foreign Directory Lstg for Straight Main and Additional Listings • Resale to Platform Conversion As Is – with Changes Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings • Resale to Platform Conversion As Specified (Full Migration) Includes: Local & Foreign Directory Lstg for Straight Main and Additional Listings - USOC In scope list by state
01/26/01	All Scenarios	Remove Note: Add info to F/T and E columns	Remove Note 1: SUP 3 flows through at Level 5 if no service order in the system. Exception for SUP: Sup 1, 2, with or without a service order in the system and 3 if a service order is in the system. Add to R column: Supplement Type (Sup) = 1 if confirmation not sent on any prior version Add to E Column: Supplement Type (Sup) = 2, 3 = 1, if request previously confirmed
01/26/01	All Scenarios	Note:	Change numbering of notes.
01/26/01	All Scenarios	E	A: New Jersey only: Removal or change to existing listing where NLST precedes the listing
01/26/01	Platform	E	A: New Jersey only: Suspend (two way)
01/26/01	Loop and Loop wi	E	A: New Jersey, Delaware, Pennsylvania only: Full migrations with new listing

VERIZON GENERIC FLOW-THROUGH SCENARIOS
COVERING THE FORMER BELL ATLANTIC TERRITORIES IN
DE, MD, NJ, PA, VA, WV, DC

	LNP		
02/05/01	Platform	E	A: Option B (PA only)
02/05/01	Loop	F/T: Added Line Sharing (New only)	C: from Line Sharing C: to Line Sharing (except New)
02/20/01	All Scenarios	E	D: New Jersey only: Removal or change to existing listing where NLST precedes the listing
02/20/01	Platform	E	D: New Jersey only: Suspend (two way)
03/09/01	All	Header	D: Notation "Legacy System"
03/21/01	Platform	E	D: Option B (PA only)
03/21/01	Platform	F/T	A: Option B (PA only)
04/04/01	Loop, Loop wi LNP, LNP	F/T	D: Partial Migration (Non-BTN)
04/04/01	Loop, Loop wi LNP, LNP	E	A: Partial Migration (Non-BTN)
04/18/01	Resale	F/T	D: Suspend (two way)
04/18/01	Resale	F/T	D: Restore (two way)
04/18/01	Resale	F/T	A: Deny
04/18/01	Resale	F/T	A: Restore Deny
04/18/01	Resale	E	A: Seasonal Suspend
04/18/01	Resale	E	A: Seasonal Restore
06/07/01	Platform	F/T	A: Clec to Clec As Specified (Full Migration)
06/07/01	Platform	E	D: Migration of Platform to Platform

06/07/01	All	F/T	C: from Supplement Type (Sup)
			   = 1 if confirmation not sent on any prior version
			C: to Supplement Type (Sup)
			   = 1, 3 if confirmation not sent on any prior version

06/07/01	All	E	C: from Supplement Type (Sup)
			   = 2, 3
			   = 1, if request previously confirmed
			C:to Supplement Type (Sup)
			   = 2 with or without a confirmation
			   = 1, 3, if request previously confirmed

06/19/01	Resale	F/T	C: from Freeze PIC/LPIC C: to Freeze PIC/LPIC (all valid entries)
06/19/01	Resale	E	D: Remove inter/intra and inter-intra freeze
06/19/01	Loop	F/T	C: from Line Sharing (New only) C: to Line Sharing (New and Disconnect only)
06/19/01	Loop	E	C: from Line Sharing (except New) C: to Line Sharing (except New and Disconnect)
06/19/01	Platform	E	D: Outside Move
06/19/01	Platform	F/T	A: Outside Move
06/19/01	LIDB	F/T	A: Offered by Contract All (only an ACT of C and an LNA of C is allowed)
08/03/01	Loop	E	A: Loop Qualification Status of R (Required)
08/21/01	Platform	E	D: Change telephone number (BTN)
08/21/01	Platform	F/T	A: Change telephone number (BTN)
08/21/01	Resale	E	C: from Change telephone number (BTN) C: to Change telephone number (BTN) MDVW and eTRAK
08/21/01	Resale	F/T	A: to Change telephone number (BTN) PA, DE, NJ
08/21/01	Resale	F/T	A: Platform to Resale Conversion As Specified (Full Migration)

			-Includes: Local & Foreign Directory Lstg for Straight Main and Additional Listings - USOC In scope list by state
08/21/01	Resale	E	A: TOS 3rd character (class) of G (Message)
09/17/01	Resale	F/T	A: Resale to Resale Conversions As Is – *Includes:* - Local & Foreign Directory Lstg for Straight Main and Additional listings
09/17/01	Resale	F/T	A: Resale to Resale Conversion As Is – with Changes Includes: - Local & Foreign Directory Lstg for Straight Main and Additional Listings
09/17/01	Resale	F/T	Add: Resale to Resale Conversions As Specified (Full Migration) *Includes* -Local & Foreign Directory Lstg for Straight Main and Additional listings -Addition and Deletion of lines -USOC In scope list by state
10/23/01	Heading	T	C:from heading of Service C: to heading of Title
10/23/01	Column	Column	C: from Column Identifier R (Request Type) C: to F/T =Flowthrough
10/23/01	Resale	E	D: Change telephone number (BTN) MDVW and eTRAK
10/23/01	Resale	F/T	C: from Change telephone number (BTN) PA,DE,NJ C: to Change telephone number (BTN)

10/23/01	Resale	F/T	Supplement Type (Sup)
			C: from Supplement Type (Sup)
			    = 1, 3 if confirmation not sent on any
			      prior version
			C: to Supplement Type (Sup)
			    = 1, 2, 3 if confirmation not sent on any
			      prior version
			A:
			 =1 post confirmation if service order is still pending with a due date greater than the day the sup is received
			= 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received

10/23/01	Resale	E	C: from =2 with or without a confirmation = 1, 3, if request previously confirmed C: to =1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received =3, if request previously confirmed
10/23/01	Loop	T	D: All reference to M Loop (Use ASR to order)

10/23/01	Loop	E	D: All reference to M Loop (Use ASR to Order)
10/23/01	Loop	T	A: 2 W CSS Loop
10/23/01	Loop	T	A: 4 W CSS Loop
10/23/01	Loop	T	A: 2 W Digital Design
10/23/01	Loop	T	D: 4W Digital ISDN
10/23/01	Loop	T	D: 4W Digital ADSL
10/23/01	Loop	T	D: 4W Digital XDSL
10/23/01	Loop	T	A: 4W Digital 56KBs
10/23/01	Loop	T	A: 4W Digital 64KBs
10/23/01	Loop	T	A: Sub Loop Includes: -2W Analog -4W Analog -2 W Digital *Includes:* -ISDN -ADSL -XDSL -Digital Design - 4W Digital *Includes:* -HDSL -56 KBs -64 KBs
10/23/01	Loop	F/T	D: All reference to 2W CSS
10/23/01	Loop	E	A: 2W CSS Loop A: 4W CSS Loop
10/23/01	Loop	F/T	C: from Basic loop w/Local&Foreign Directory Lstg for Straight Main and Additional Listing C: to 2 Wire Analog Basic loop w/Local&Foreigh Directory Lstg for Straight Main and Additional Listing
10/23/01	Loop	F/T	A: Line Splitting -New -Disc Data

10/23/01	Loop	F/T	A: Sub Loop
			 Includes:
			 - Analog: 2 Wire New and Delete
			 - Digital: 2 Wire New and Delete
			  Includes:
			  ISDN
			  ADSL
			  HDSL
			  XDSL
			  Digital Design

10/23/01	Loop,
	Loop wi
	LNP,
	LNP
		F/T	C: from Supplement Type (Sup)
			   = 1, 3 if confirmation not sent on any
			   prior version
			C: to Supplement Type (Sup)
			   = 1, 2, 3 if confirmation not sent on any
			   prior version
			A:
			   =1 post confirmation if service order is still
			   pending with a due date greater than the day
			   the sup is received
			   = 2 post confirmation if the original
			   request was Flowthough and if
			   service order is still pending with a
			   due date greater than the day the sup

				is received
10/23/01	Loop, Loop wi LNP, LNP	E		C: from Supplement Type (Sup) = 2 with or without a confirmation = 1, 3, if request previously confirmed C: to Supplement Type (Sup) = 1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received or if the new due date is less than the original due date (due to Frame Ready Date (FRD)) = 3, if request previously confirmed
10/23/01	Loop	E		(UNDER ANALOG) D: 2W P phone
10/23/01	Loop	E		(UNDER DIGITAL) A: All Digital 2W Zero Bridge Taps
10/23/01	Loop	E		(UNDER DIGITAL) D: 2W ADSL zero bridge tap
10/23/01	Loop	E		(UNDER DIGITAL) A: 2W Digital Design
10/23/01	Loop	E		(UNDER DIGITAL) A: 4W Digital
10/23/01	Loop	E		(UNDER DIGITAL) A: 4W HDSL
10/23/01	Loop	E		(UNDER DIGITAL) A: 56KBs
10/23/01	Loop	E		(UNDER DIGITAL) A: 64KBs
10/23/01	Loop	E		A: Sub Loop -Analog All 4Wire -Digital: All Digital 2W Zero Bridge Taps 4W HDSL 4W 56KBs 4W 64KBs
10/23/01	Platform	F/T		Under Supplement Type (Sup) C: from Supplement Type (Sup) = 1, 3 if confirmation not sent on any prior version C: to Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version A: =1 post confirmation if service order is still pending with a due date greater than the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received
10/23/01	Platform	E		Supplement Type (SUP) C: from = 1, 2, 3 if request previously confirmed C: to 3 if request previously confirmed

				A: =1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received
10/23/01	Line Splitting (Platform)	T		A: Title of Line Splitting (Platform)

10/23/01	Line Splitting Platform	F/T		A: Line Splitting Account
				   Includes:
				   -Platform USOC In scope list by State
				   -Change PIC/LPIC
				   -Add, Change, Remove Freeze PIC/LPIC
				   -Add Change Delete Blocking
				   -Add, Change Delete Features
				A: Disconnects with Line Splitting
				A: Line Sharing to Line Splitting (Same Clec)

10/23/01	Standalone Listings	F/T		C: from Supplement Type (Sup) = 1, 3 if confirmation not sent on any prior version C: to: Supplement Type (Sup) = 1, 2, 3 if confirmation not sent on any prior version =1 post confirmation if service order is still pending with a due date greater than the day the sup is received = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received
10/23/01	Standalone Listings			C: from Supplement Type (Sup) = 2 with or without a confirmation = 1, 3, if request previously confirmed C: to Supplement Type (Sup) =1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received = 2 post confirmation if the original request was not Flowthough or if service order is still pending with a due date that is the same or less than the day the sup is received =3, if request previously confirmed
12/20/01	Resale	F/T		A: Platform to Resale Conversion As Is Includes: -Local & Foreign Directory Lstg for Straight Main and Additional Listings
12/20/01	Resale	F/T		A: Platform to Resale: Conversion As Is – with Changes Includes:- Local & Foreign Directory Lstg for Straight Main and Additional Listings
12/20/01	Resale	F/T		A: Conversion of Retail to Resale where the Retail account is Seasonally Suspended
12/20/01	Resale	F/T		A: Conversion of Resale to Resale where the Resale account is Seasonally Suspended
12/20/01	Loop	F/T		A: Converstion of Platform to Loop (Full migration)

12/20/01	Loop wi LNP	F/T		A: Converstion of Platform to Loop with LNP (Full migration)
12/20/01	LNP	F/T		A: Converstion of Platform to LNP (Full migration)

12/20/01	LNP	E		C: from Supplement Type (Sup)
				    = 1 post confirmation if service order is still pending with a due date that is the same or less than the day the sup is received
				    = 2 post confirmation if the original request was not Flowthough
				    or if service order is still pending with a due date that is the same or less than the day the sup is received
				    or if the new due date is less than the original due date (due to Frame Ready Date (FRD))
				    = 3, if request previously confirmed
				C: to Supplement Type (Sup)
				    = 1 post confirmation if service order is still pending with a due date that is less than the day the sup is received
				    = 2 post confirmation if the original request was not Flowthough
				    or if service order is still pending with a due date that is the same or less than the day the sup is received
				    or if the new due date is less than the original due date (due to Frame Ready Date (FRD))
				    = 3, if request previously confirmed

12/20/01	LNP	F/T		C: from Supplement Type (Sup)
				    = 1, 2, 3 if confirmation not sent on any prior version
				    =1 post confirmation if service order is still pending with a due date greater than the day the sup is received
				    = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received
				C: to Supplement Type (Sup)
				    = 1, 2, 3 if confirmation not sent on any prior version
				    =1 post confirmation if service order is still pending with a due date is equal to or greater than the day the sup is received
				    = 2 post confirmation if the original request was Flowthough and if service order is still pending with a due date greater than the day the sup is received

12/20/01	Platform	F/T		A: Conversion of Retail/Resale to Platform where the Retail account is Seasonally Suspended
12/20/01	Platform	F/T		A: Conversion of Platform to Platform where the Platform account is Seasonally Suspended

Attachment 5

Deborah Haraldson
Counsel

veri*z*on

Verizon New Jersey Inc.
540 Broad Street, Floor 6
Newark, NJ 07102
Phone 973.649.2806

Fax 973.482.8466
deborah.haraldson@verizon.com

December 7, 2001

<u>By Fax and E-Mail</u>

Frederick C. Pappalardo
Senior Attorney
Room 3136C2
295 North Maple Avenue
Basking Ridge, New Jersey   07920

      Re: Verizon NJ Performance Reports for October 2001
           Docket No. TX98010010

Dear Mr. Pappalardo:

The following information is provided in response to your letter to me dated November 30, 2001, regarding results reported for OR-4-02, Completion Notice - % On Time, for the month of October 2001.

As stated in my letter of November 26, transmitting Carrier to Carrier performance reports to the Board, results reported for OR-4-02 UNE and Resale reflected activity by Verizon to review and update information on the status of orders, and to send completion notifications to CLECs that had not already received them.

First, you have asked for an explanation of the "root cause" for undertaking this activity. To respond to a specific concern expressed in your letter, this activity was not initiated in response to any systems or process problem. Rather, the activity was a review of the completion status of orders, across the entire former Bell Atlantic footprint, which was initiated in conjunction with the impending retirement of the Local Service Order Guidelines 2 ("LSOG2") format.

1

Verizon initiated a review of LSOG2 pipeline orders (*i.e.*, orders still in process) to ensure that all such orders were identified, and that their status was communicated to the respective CLECs. Verizon undertook this review for the benefit of the CLECs that had submitted orders using the LSOG2 format, in order to facilitate the smoothest possible termination of LSOG2 and transition to the LSOG4 and LSOG5 formats. As part of ongoing internal quality reviews, Verizon also decided to include LSOG4 orders in this review.

In the course of this review, Verizon uncovered some orders that had been completed, but for which the chain of notifiers -- Acknowledgement, Confirmation, Provisioning Completion, and Billing Completion -- was incomplete. Approximately 75% of the affected orders were Web GUI orders. When the affected orders were identified, completion notifiers for these orders were created for the CLECs. However, because the dates of the notifiers were not within the timeframe established in the performance standard for OR-4-02, the notifiers were scored as performance standard "misses" in the month in which they were created. This activity occurred principally during the month of October, and does not affect data reported for OR-4-02 in prior months.

Second, you have asked for the number of completion notifications sent to CLECs that had not already received them. Approximately 4,000 New Jersey Billing Completion Notifications resulted from the activity discussed above. The orders impacted were received by Verizon during the period from January 2000 through October 2001, a period during which CLECs submitted approximately 840,000 orders to Verizon in New Jersey. The activity discussed above thus impacted less than one half of one percent of order activity in New Jersey during the period.

Third, you express concern that the "recalculation" of OR-4-02 stated in my transmittal letter is "inconsistent with the Board's Carrier to Carrier Guidelines." Please note that the results for OR-4-02 that are included in the CLEC Aggregate and CLEC Specific reports for the month of October were calculated as required by the Guidelines. The calculation discussed in the transmittal letter was a special study, provided for informational purposes only, to show the impact of the activity discussed above.

Fourth, you request the "unadjusted data and the unadjusted performance calculation: the percentage, numerator, and denominator" for the CLEC Aggregate and CLEC Specific (Statewide) for each AT&T CLEC. As stated above, the special study was conducted independent of, and did not impact results shown on, the October Carrier to Carrier reports. Accordingly, the "unadjusted data" that you request is contained in the reports.

Finally, you ask whether "similar corrections will be necessary on a going forward basis," including identification of any change control notices that address this issue. Because data were reported for OR-4-02 consistent with the Carrier to Carrier Guidelines, no change control is required. However, because this notifier creation activity continued into November, it is likely that the results reported for OR-4-02 for the

2

data month of November will also be impacted, although to a lesser extent than October results.

If you have any additional questions, please do not hesitate to contact me.

Very truly yours,

cc: Anthony Centrella (By Fax and E-Mail)
James Corcoran (By Fax and E-Mail)

Attachment 6

State of New Jersey
Board of Public Utilities
Two Gateway Center
Newark, New Jersey 07102

John O. Bennett
Acting Governor

Connie O. Hughes
President
Tel: (973) 648-2503
Fax: (973 648-4195

January 9, 2002

Via Facsimile and Regular Mail
Bruce D. Cohen, Esq.
Verizon New Jersey, Inc.
540 Broad Street
Newark, NJ 07102

Dear Mr. Cohen:

By this letter, I wish to formally advise you of certain actions taken by the Board at its January 9, 2002 Agenda Meeting. As part of its review of Verizon New Jersey's compliance with Section 271 of the Telecommunications Act of 1996, the Board determined that a finding of compliance with Checklist Item 2, is conditioned on Verizon charging no more than the new UNE rates to all CLECs in New Jersey effective December 17, 2001. The Board noted that a Verizon challenge of the validity or effective date of the rates or any attempt to increase or otherwise change these rates, will call into question whether modified rates would be TELRIC complaint, and, therefore, also call into question the Board's finding of compliance with Checklist Item 2. Verizon was further required to provide the Board by the end of business on January 10, 2002, an officer's certification that these rates are being charged effective December 17, 2001.

Please accept their letter as your notification of this Board action, and the requirements that it has imposed on Verizon New Jersey.

Respectfully submitted,

Henry M. Ogden

Henry M. Ogden
Acting Secretary

Attachment 7

January 10, 2002

Henry Ogden, Esq.
Acting Secretary
New Jersey Board of Public Utilities
Two Gateway Center
Newark, NJ 07102

> **Re:** **In the Matter of the Consultative Report on the Application of**
> **Verizon New Jersey Inc. for FCC Authorization to Provide In-Region,**
> **InterLATA Service in New Jersey**
> **Docket No. TO01090541**

Dear Acting Secretary Ogden:

In the Board's letter dated January 9, 2002, in the above-referenced matter, the Board requested confirmation that the unbundled network element (UNE) rates specified in the Board's order of December 17, 2001 in Docket No. TO00060536, have been implemented. As an officer of Verizon New Jersey Inc., I am able to make the following attestation, on behalf of the corporation.

Verizon NJ is working on an expedited basis to implement the system changes required for the new UNE rates. The necessary changes to the billing systems will be completed on January 20, 2002. As certified in Verizon NJ's electronic notification to CLECs (on December 21, 2001), the new UNE rates became effective on December 17, 2001. Due to the expedited timeline that makes the rates effective before all system changes can be completed, implementation and handling of these billing changes will vary based on the rate classification, *i.e.*, Monthly recurring rate, Non-recurring rate, or Usage, and whether the product is billed using CRIS or CABS. The attached template provides a summary of the transitional billing treatment for each rate classification in each billing system.

Billing is a cycle-driven process, and certain of the charge changes, although effective as of December 17, 2001, will likely not be reflected until the first or second bill after the software implementation is completed. For that reason, Verizon New Jersey Inc. commits to provide the Board an actual copy of a CLEC bill that reflects an illustrative example of the new UNE rates for each rate type (Monthly recurring, Non-recurring, Usage, as appropriate in CRIS and CABS) within ten business days of its bills first

reflecting the new UNE rates and the credits utilized to reflect an effective date of December 17, 2001.

Broad changes to the billing rate structure require extensive software reprogramming, and Verizon New Jersey Inc. recognizes that, despite our best efforts, errors or omissions in the updating process are possible. Additionally, Verizon New Jersey Inc. notes that certain discrete categories of charge changes, involving end-users or services that are terminated or disconnected between the effective date of December 17, 2001, and the implementation date of the subject changes, may be especially difficult to capture in the updating process. Verizon New Jersey Inc., therefore, also commits to work cooperatively with such competitive local exchange carriers as may have questions or concerns regarding line-item entries on their bills and to report to the Board regarding both the extent of such questions and concerns, and the remedies effected to resolve same.

We trust this correspondence is responsive to the Board's condition as expressed in its letter of January 9, 2002, but please feel free to contact the undersigned should further information be necessary.

Respectfully submitted,

Bruce D. Cohen

BDC:dmp
cc: Service List (via e-mail & regular mail)

New Jersey UNE Rate Change Initiative 372059 Tariff Effective Date 12/17/01		
Rate Classification	Rate Change Treatment	
	CRIS	CABS
Monthly Recurring Charges (MRCs)	After January 20, 2002, MRCs will be billed at the new rates prospectively. Retroactive credits for the period from December 17, 2001 to January 20, 2002 will be applied in a carrier's first billing cycle after January 20.	Same
Non-Recurring Charges (NRCs)	After January 20, 2002, NRCs will be billed at the new rates prospectively. Retroactive credits for the period from December 17, 2001 to January 20, 2002 will be applied in a carrier's first billing cycle after January 20 for most carriers, but may not be applied until the second billing cycle for a few carriers. For example, retroactive credits may not be calculated in time for the first billing cycle for carriers whose billing cycle ends within a few days after January 20. For such carriers, the credit would appear in their second bill after January 20.	Same
Usage	After January 20, 2002, usage will be billed at the new rates prospectively. Retroactive credits for periods before January 20, 2002 will be applied in a carrier's first billing cycle after January 20 for most carriers, but may not be applied until the second billing cycle for a few carriers, under circumstances like those identified above. Those credits will apply to the entire billing month for any carrier's usage billing cycle that completed after December 17, 2001.	After December 17, 2001, all usage charges have been charged at the new rates. No retroactive adjustments will be required.